

Cumberland Council Bus Service Improvement Delivery Plan 2025-26

Category of scheme/measure	Name of scheme/measure	Additional description of scheme/measure (including intended beneficial outcomes)	Target delivery date
Bus priority infrastructure	Improving Priority for Buses on Cumberland's Network	Following extensive consultation (Oct 24 – Jan 25) a number of small-scale bus priority measures have been identified list below. Preliminary design and feasibility (including surveys if required; design and build <i>Intended Outcome: A programme of bus priority measures will be delivered to support faster and more reliable journeys on key bus routes and corridors.</i>	31.03.26
Bus stops/stations/interchanges	Cumberland Bus Shelter Replacement Programme	A condition survey of the existing bus shelter asset (which has been transferred to Cumberland Council following LGR) has commenced. This will prioritise which shelters need to be replaced. <i>Intended Outcome: New Cumberland branded bus shelters will provide better waiting areas improve the bus users experience. It will also create a sense of place and clear LTA support for bus usage.</i>	31.03.26
Vehicles	Supporting Cumberland's Community Mini Bus Sharing Scheme	Cumberland Council have an agreement with a Charitable Incorporated Organisation (CIO) to operate a community minibus sharing scheme which offers vehicles for to hire to non-profit making groups. This also support the provision of Community Transport within the rural area. The CIO uses buses are owned by Cumberland Council to run the scheme. These buses are old and becoming increasingly unreliable. New buses will be purchased to support the service. <i>Intended Outcome: Improving the provision, resilience and reliability of Cumberland's Community Transport network. And improve network identity.</i>	31.03.26
Vehicles	Supporting Section 22 Operators to help increase Cumberland's Community Transport Provision	There are a number of Section 22 Operators who, without a view to profit, provide a community mini bus services and carry the general public. The operators own their buses. Purchase additional buses for the Section 22 Operators to support their provision of community transport services. <i>Intended Outcome: Improving the provision, resilience and reliability of Cumberland's Community Transport network. And improve network identity.</i>	31.03.26
Other infrastructure	Installing Digital Display on bus shelters	Digital Display on bus shelters in main towns at hubs – Carlisle, Workington Whitehaven, Keswick (to be aligned with bus shelter replacement programme – see proposal above). <i>Intended Outcome: Digital displays will provide real-time information to passengers thus support ing better mode choices and improved customer satisfaction.</i>	31.03.26
Bus service support/network development	Supporting and Improving Cumberland Bus services	Since 2014 (prior to LGR) bus services in Cumberland have only run if they are commercially viable. This has left a fractured network with some areas not being served adequately. Following extensive consultation (Oct 24 – Jan 25) we are aware of latent demand for services. As such, it is considered more effective to allocate the majority of BSIP RDEL (4 25/26) to support bus service improvements which would otherwise not be provided. <i>Intended Outcome: enhanced bus service levels and network coverage, including improved frequency and hours of operation .</i>	31.10.26
Bus service support/network development	Supporting and Improving Cumberland Bus services	BSIP 3 24/25 Scope of services may change as a result of the bus survey (as advised in the BSIP Quarterly Monitoring Q3 2425 <i>Intended Outcome: enhanced bus service levels and network coverage, including improved frequency and hours of operation</i>	31.10.26
Bus service support/network development	Supporting and Improving Cumberland Bus services	BSIP 2 2023/24 six services contracted. Operational from 5 November 2024. The total budget/ esitimated cost (column G) 25/26 is pro-rated for 7 months , not the total cost of the contract <i>Intended Outcome: enhanced bus service levels and network coverage, including improved frequency and hours of operation</i>	04.11.25
		60 Silloth - Maryport	04.11.25
		64 Rockcliffe - Durdar	04.11.25
		300 Workington - Carlisle	04.11.25
		30 Egremont, Frizington - Maryport	04.11.25
		M1 Millom Town Service	04.11.25
		22 Cleator Moor - Whitehaven Hospital	04.11.25
Bus service support/network development	Supporting and Improving Cumberland Bus services	Purchasing an additional module - Route Manager - onto the Council's existing Causeway One Network contract to support better planning and development of road schems which affect bus routes.	31.10.25
Development of future proposals	Ensuring 'bus' is central to transport and spatial policy	Support the development of the Cumberland Local Plan and the Cumberland Local Transport Plan (and supporting masterplans for Whitehaven and Carlisle) <i>Intended Outcome: ensure that bus is integral to the development of the council's land use planning policies and transport strategy.</i>	31.03.26
LTA delivery/admin costs	Contribution to funding the PT service	<i>Intended Outcome additional technical resource to manage and deliver the significant bus improvement programme to ensure success and the realisation of outcomes and benefits</i>	31.03.26
LTA delivery/admin costs	Supporting necessary skills to deliver schemes and measures	<i>Intended Outcome additional technical resource to manage and deliver the significant bus improvement programme to ensure success and the realisation of outcomes and benefits.</i> <i>External Legal and Consultancy Support</i>	31.03.26
Bus service support/network development	Supporting and Improving Cumberland Bus services	Support Community Transport (services which the Council provides in areas which do not benefit from a scheduled bus service – includes Voluntary Car Scheme; Rural Wheels; Community/Village Wheels). <i>Intended Outcome: ensure that bus is integral to the development of the council's land use planning policies and transport strategy.</i>	31.03.26